A LOOK BACK

769,474 lbs of food, valued at \$1,478,675 was donated over the year to SHARE through grocery stores, community hosted events and SHARE food drives.

In 2014/2015 fundraising reveneus totaled \$844,062 for SHARE!

1,308 volunteers donated 45,232 hours of work to SHARE, the equivalent of 25 full time employees.

In its first full year the Better at Home program provided in-home and transport services to 133 seniors.

Wesbild Holdings re-committed the Clarke Street building in Port Moody to SHARE for another year.

The SHARE Child and Family program distributed over \$32,876 of Canadian Tire Jumpstart Funds.

34,201 customers purchased 145,872 items from the SHARE'd Treasures Thrift Store, totaling \$316, 226 in gross revenue.

Our Early Intervention and Early Childhood Development programs were front and centre at this year's Champions for Young Children Awards. Leanne Twaddle (Working with Children with Special Needs) and John Maddalozzo (Leadership) were both nominated and our Mountain View Family Resource Centre won in the programming category!

196 pregnant and new moms participated in our Tiny Bundles program, receiving fresh dairy products and produce weekly, to ensure a healthy start for their children.

AGENCY STATISTICS

Total people served: **56,459** Number of staff: **115**

Number of volunteers: 1,308

Number of volunteer hours:

45.232

97% of clients satisfied with their service



COMMUNITY REPORT 2014-2015

MESSAGE FROM THE CHAIR

Welcome to the 2014-2015 SHARE Family and Community Services Annual Report. This report celebrates all that is wonderful about SHARE-the organization's vision, the staff and volunteers who generously devote their time and efforts, community minded donors who understand the value of helping and supporting others in the Tri-Cities area, and residents whose lives are improved because of the services they can count on when needed.

In this report you will read about several accomplishments in the past year. You will see many examples of selfless SHARE employees and volunteers working in partnership within the community. It is this type of collaboration that helps make our community a great place to work and live, and underscores the value of a locally based organization like SHARE. We are proud to be associated with such hard working and caring individuals.

Being based in the Tri-Cities area gives us a unique perspective on the current and changing needs of our community. Since 1972, we have established a reputation for caring and responsive service to people requiring help. Our ability to be so caring and responsive is in large part to being active in many community based committees, planning sessions, and special events.

Please review the report in detail. We believe you will find that the stories and results outlined in the report demonstrate our collective commitment to achieving SHARE's vision. As Board Chair I thank you for your support of SHARE.

Sincerely,

Ed Yee Board Chair



OUR MISSION

"SHARE Family & Community Services exists to connect, engage and strengthen individuals and families in the Tri-Cities, Anmore and Belcarra"

FOCUS ON FUNDRAISING



Local Chefs at IMAGINE Gal

Thank you to all of our donors. Every donation and every third party fundraising event brings us that much closer to achieving our goal to provide the Tri-Cities with essential services needed to support the well-being of our community.

- IMAGINE 2015 raised \$105,152
- Individuals, community groups and businesses raised over \$47,000, by hosting their own events and donating the procedes to SHARE. Thank you!

SHARE BEAR KIDZ CLUB

SHARE Bear would like to thank all of his Kidz Club members for their hard work this year in helping raise food and donations for SHARE and people who need our support. We make a beary excellent team!



SHARE IS INCLUSIVE COMMUNITIES

23% of Tri-Cities residents speak a language other than English, and many are newcomers. Imagine not being understood in your new home country. This year, 721 people participated in our English Practice Groups.

Many newcomers are also refugees, who are often fleeing violence and extreme poverty. SHARE's New Beginnings Program gave support to 236 refugee children and families searching for a better life.

Some of our children and youth need extra help to "fit in" and find a place in our community. SHARE's Community Living Program helped 110 children develop tools to interact with peers, build and maintain friendships and relationships, and cope with changes and challenges in life.

SHARE IS UPROOTING POVERTY

36% of those who use the Food Bank in the Tri-Cities are children. 769,474 **lbs of food** was donated to SHARE and provided to individuals and families. 18,756 food hampers were distributed over the year.

Undernutrition of children between the ages of 0-8 can cause permanent problems in physical, mental and behavioural development.

196 Households participated in our Tiny Bundles Program, which provides a best start food hamper to pregnant women, and families with children under the age of 1.

Christmas can be a difficult time for many. At SHARE, Christmas is another opportunity to roll up our sleeves and make a difference. Christmas 2014 saw 4,536 people, of which 1,957 were children, receive Christmas hampers.1,603 children received Christmas gifts through our toy program, and 186 individuals and groups sponsored 284 households with our Caring Neighbours Program.

SHARE IS SOCIAL WELL-BEING

Do you remember not being able to tie your shoe laces as a child? Now imagine not being able to ask for help. SHARE's Early Intervention programs (for ages 0-5) served 998 children with speech language, occupational and physical therapy. 45 children participated in our early childhood mental health program.

Substance abuse can tear families apart.

SHARE offers counselling for those already in the grip of substance abuse, as well as preventative counselling. 587 people used SHARE's Adult Substance Use Services in the past year. 229 youth used SHARE's Youth Substance Use Services in the past year.

Sometimes, people need help to work through issues and concerns that are preventing them from moving forward with their lives.

1,073 individuals and family members were helped by SHARE counselling services this year.

Between 2014 and 2027, the senior population, ages 65+, of the Tri-Cities is estimated to grow by 170%

Our Better at Home program helped 133 seniors to remain in their own homes. Look for more from Better at Home in 2014/2015!

A TESTAMENT TO SHARE



Andrea & Jacob - SHARE Bear Kidz Club Members

The St. Jean Family's SHARE Story

My three children are Noah, (9), Jacob (7) and Andrea (4). My husband Sean and I have always talked with our kids about the importance of sharing whatever we have with people who have less than us – which is sometimes hard for the kids to understand because we're supporting a family of 5 on one modest income and that means we're on a tight budget. We often end up saying no to things like sports teams (my eldest son would really like to play hockey or soccer) because we just can't afford it. But we are happy and grateful because we have a roof over our heads, clothes on our backs, and food on our table, so that means we can definitely give to others who are less fortunate than us. We have a lot of fun volunteering as a family - giving our time and enthusiasm to charities that do good work in the community. It has become an integral part of our family fabric to work together to make the world a better place.

So... when the kids met SHARE Bear a few years ago in Rocky Point Park at a Port Moody community event, they were eager and excited to sign up for the SHARE Bear Kidz Club! Since then the kids have enjoyed changing their traditional birthday parties into "double bank" parties. The birthday kid ask their friends not to bring presents to their party – but instead suggest that each child bring 2 toonies (or \$5s or \$10s). Then we create two banks and we explain to the kids that one is for SHARE, and one is for the birthday kid. The party guests have a great time depositing their \$ in the banks – effectively participating in the process of giving to help those in need. It's so wonderfully tangible! And the birthday kid still ends up with a bit of money to buy something special!

Our family thinks that the SHARE Bear Kidz Club provides an excellent opportunity for parents to teach their kids about compassion and practical demonstrations of love and generosity. It is SO easy to reach out and help out our community, one small (but very heartfelt) donation at a time. Our kids love to share with SHARE!

Erin St. Jean

Candy Daley's SHARE Story

I was first made aware of the Better at Home Program while recovering in the hospital from a lung infection. Since that time I have called upon the program to help provide me with a person to help with my housework and to drive me to and from Vancouver General Hospital for the occasional procedure. Just knowing that this program exists helps to alleviate much anxiety in my life.

To me this is a huge relief. I deal with severe COPD on a daily basis and am quite limited in what I am able to do on my own. This program to me is life saving and I feel so fortunate that such an amazing resource is out there for those of us with disabilities. I don't know how I could continue living on my own and to hold onto my independence as I do without the help offered and provided by the Better at Home Program.

I would hope that I mirror the feelings of the majority of Better at Home clients.





Better at Home Program Coordinator Paola Wakeford-Mejia and a program volunteer

SHARE IS COMMUNITY

SHARE Board of Directors

Ed Yee, Board Chair Chris Carter Jennifer Connor Erynn Johnson Rai Mutti Debbie Pudek Henry Rutgers Marvin Shung Alison Silgardo Lynn Pelletier Carlo Zarrillo

SHARE would like to take this opportunity to express our sincerest gratitude to Henry Rutgers and Lynn Pelletier who will be leaving the Board at the end of the current term.

Your dedication to SHARE during your time with us is so greatly appreciated.

EXPENDITURES 1% 13% 12% 10% 14% 9% Government - \$3,845,290 Total Compenstation - \$4,746,734 Other Funders - \$549,304 Building Occupancy - \$604,730 Fundraised - \$844,062 Program & Office Expense - \$767,800 Generated Through Programs - \$777,530 Miscellaneous - \$138,110 Miscellaneous - \$69,593

Administrative Offices

#200 – 25 King Edward Street (2nd Floor) Coquitlam, BC V3K 4S8

Phone: 604.540.9161 | Fax: 604.540.2290

Counselling Services Office

2615 Clarke Street (2nd Floor) Port Moody, BC V3H 1Z4

Phone: 604.936.3900 | Fax: 604.936.3955

SHARE Food Bank Depot

2615 Clarke Street (at rear of building) Port Moody, BC V3K 1Z4 Phone: 604.931.2451 | Fax: 604.931.2421

SHARE'd Treasures Thrift Store

2404 St.Johns Street Port Moody, BC V3H 2B1

Phone: 604.931.5510 | Fax: 604.931.7919

THANK YOU

SHARE is able to fulfill its mission to the community because of support from our funders, donors, volunteers and other community partners.

Every single donation and every hour of volunteer time counts! We are most grateful to each and every one of our supporters.

OUR DONORS

Corporate Donors of \$5,000.00 or more:

Canadian Pacific

Canstar Restorations

Coast Capital Savings

Coquitlam Centre Mall

Coquitlam NOW

Envision Financial

First West Foundation

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(Hard Rock Casino)

IKEA

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NWM Private Giving Foundation

Nucleus Networks

Pacific Newspaper Group

Rotary Club of Coquitlam Foundation

Safeway #20

Scotiabank

Sysco

Vancity Tri-City Branches

Wesbild Holdings Ltd.

Woody's Dare to Dream Foundation

OUR FUNDERS/GRANTORS

Ministry of Children and Family Development

Ministry of Finance and Gaming - Policy and **Enforcement Branch**

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Citizenship and Immigration Canada

United Way

City of Coquitlam

Vancity - Tri-Cities Branches

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CKNW Empty Stocking Fund

JR-FM - Basic for Babies







